

SUSPENDED PASSENGER APPEAL FORM

SUSPENDABLE CONDUCT

Western Contra Costa Transit Authority ("WestCAT") has a commitment to provide quality and non-discriminatory public transportation within the WestCAT service area. There are occasions, however, when customer behavior seriously disrupts or endangers the health and safety of our employees and other members of the public who use our services. When this occurs, it may be necessary to deny WestCAT service and/or access to WestCAT facilities to those customers in accordance with the criteria and procedures specified in WestCAT's Passenger Safety Policies and Rules.

APPEALING SUSPENSIONS

A suspended passenger may appeal the decision with the General Manager.

Appeals must be in writing and be delivered to the attention of WestCAT's General Manager within five (5) days of the imposition of the suspension.

WestCAT
Attention: General Manager
601 Walter Avenue
Pinole, CA 94564
Phone: (510) 724-3331
Fax: (510) 724-5551

Describe the specific reason(s) for your appeal of the suspension. You may attach additional sheets of paper if more room is needed to thoroughly explain your appeal.

Signature:

Date:

Full Name:		Telephone:	
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Street Address:			Apt. #
City:		State:	Zip: